Incident Command software designed to support the UK Home Office Joint Decision Making (JDM) model.

Command Solutions Limited’s - Incident Command Software (ICS), is the world’s most easy to use, cost effective and comprehensive incident command software, designed specifically for fire brigades, police forces and ambulance services, as well as airports, ports, transport authorities, civil defense forces, oil, gas, power and chemical operators.

Our ICS dramatically improves situational awareness, decision support and logging to the whole command chain, through a live Common Operational Picture.

ICS significantly strengthens collaboration between all personnel and agencies involved in each incident and is truly a means of supporting interoperability.

Its intuitive graphical user interface, automatically records the history of all information entered by all incident participants accessing the software.

“ There is no other incident command software that can deliver this level of support, to anyone who requires it no matter what size of incident.”

Ian Hayton, Chief Fire Officer, Cleveland Fire Brigade

ICS delivers a single electronic portal for all incident information – including;

- System Activity Log; capturing all activity performed by all users in real-time, review what information was available at any moment in the past using our unique ‘time shuttle’ (patent pending)
- Decision Log; record text, audio or video decisions
- Tactical Planning Board; Build your strategy, tactical priorities and operational actions as a tree diagram. Re-prioritise in an instant by dragging and dropping.
- Digital Whiteboard Planning Board; Draw your overall plan, sector plans. Import Google Maps and Street View, then Annotate over them to convey what you need
- Drag-and-drop Organisational Chart builder (our API allows you to connect to your existing MOBS and CAD systems)
- ARA; a formalised assessment of the hazards, who or what is out of risk, the likelihood and security of risk, including control measures
- SOPs; Access and manage a library of your own standard operating procedures
- Document Manager; Upload any file type, including scans of any paper information provided on scene
- Casualty Management; track and manage public and responder safety
- Map; See your risk data over google earth, search for an address, or upload any key location information, such as hydrants, CCTV camera locations, flood maps etc.
Time Shuttle allows the user to slide a time bar backwards and forwards to load how incident information looked at a given point in time — particularly useful for Incident Commanders taking responsibility for an incident, during handover with the incumbent commander they can go back and review all information to understand how the current situation was reached.

Decision Support ICS provides a unique suite of decision support tools, unavailable in any other solution on the market - including a host of real world benefit operational support tools.

ICS integration with your other software systems - Data can also be imported from other systems, such as control room mobs, and exported from within ICS to other information stores, such as the UK's National Resilience Extranet.

If internet activity are lost during an incident, the system can still be used to manage the incident. As soon as internet activity has been restored, the most up-to-date incident data is automatically shared across all other devices logged into the incident.

ICS also shares the same information with multiple users, but with the added benefit that each user can look at a different part of the Common Operational Picture at the same time, providing the view that is most appropriate to their task. There is no other incident command software that can deliver this level of support, to anyone who requires it no matter what size of incident.

ICS is available to run simultaneously in your command posts — such as mobile vehicle shown here — and your incident command room.
ARA; a formalised assessment of the hazards, who or what is at risk, the likelihood and security of risk, including control measures.

Future decision support tools to assist incident commanders in making decisions.
COMMAND SOLUTIONS ICS IS AVAILABLE FOR £25K PER ANNUM

In addition;

ICS supports all Decision Action cycles through a soft workflow model of your choosing, by default this is set to correspond with UK Home Office Joint Decision Making (JDM) model. The software provides the user with a visual aide memoire on the main screen, each of the data points within the software’s modules can be set to be colour-coded to the relevant stage of an organisation’s response process.

ICS is an intuitive, easy to use graphical user interface, which requires little to no training to be able to use. The software is responsive, meaning it automatically scales for touch optimisation, allowing responders and commanders to interact with any module on any device, from hand-held device such as smartphones and tablets, through to touch enabled large screen, as well as your traditional workstation.

ICS is equally valuable for both routine response and for major events and incidents, as well as being entirely scalable to support multi-agency or multi-national response to natural disasters.

ICS recognises that sharing a Common Operational Picture does not mean that everyone needs to look at the same part of the software at the same time. The Command Support System™ enables commanders to view the incident data from their own perspective: a strategic commander can view data across the entire area of operation; an incident commander can choose to only view the response structure.

ICS is designed to prevent information overload, intuitively showing what information is most required depending how the user is interacting with the software’s screens. Key features can be switched on or off depending on what the user wishes to see, or determined by the permissions granted via your organisations IT administrators.

For organisations who must manage multiple incidents or events, or who may be faced with multi-location based incidents, there is ICS Strategic Overview built directly in to the software. This feature of the software’s architecture allows multiple incidents to exist in parallel at the same time - strategic commanders and control room staff can view all ongoing incidents across their organisational or geographical area of operation on a single screen, as well as a continually updated summary of all assets and personnel deployed across all active incidents.

No Hidden extra costs
No limit to number of users under your license
No limit to the number of vehicles, command locations etc.
Unlimited nominated super user support
BUILT FOR THE EMERGENCY SERVICES BY THE EMERGENCY SERVICES

ABOUT CFB RISK MANAGEMENT

Command solutions is co-owned by CFB Risk Management, the community interest company and commercial trading arm of Cleveland Fire Brigade, a UK fire and rescue service.

CFB Risk Management is part of the CFB Group which has a proven track record of protecting one of Europe’s largest clusters of high hazard industry for over 50 years and is regarded as one of the highest performing and most innovative industrial asset protection providers in the United Kingdom.

CFB Risk Management provides high-quality services through outsourcing contracts tailored specifically to customer requirements. CFB Risk Management provides a high-quality, cost-effective integrated emergency management system, enabling customers to focus on their strategic goals and core competencies, while relying on the services provided by a dedicated Asset Protection specialist.

We are your trusted partner in Asset Protection services and you can rest assured that we will take care of your organisation in a responsible and progressive way.

It is our vision to become an internationally renowned risk management company, providing high quality bespoke asset protection services to high hazard industrial sites, protecting business assets; people, environment, plant and reputation.

For more information about CFB Risk Management please visit cfbriskmanagement.com

DEVELOPED IN CONJUNCTION WITH IAMTECH

ABOUT IAMTECH

Technology with real world purpose - We are domain experts in the blue light, emergency response sector, with a proven history in developing fit for purpose software for both public sector and private emergency services.

We also offer the world’s largest suite of industrial asset management software applications, divided in to four key categories; maintenance, risk, safety & hazard management.

We don’t just build our technology for use in the enterprise or on a desktop – we are experts in the mobile space, enabling real-time on-site data capture, increasing your operational awareness.

Our engineers are readily available to undertake bespoke agile software projects, enabling your workflows to be made readily available on intrinsically safe mobile computing platforms through to management dashboards in your control rooms and boardrooms.

PARTNERSHIPS

We are proud of our enviable client list and that our software products are utilised in 23 countries around the world.

We strive to continually build long-standing, transparent relationships with our clients, who we consider partners. Integrity is not just something on a values poster! We ensure all of our partners always have the best from us, the best systems, the best service, the best value.

For more information about IAMTech please visit iamtech.com
Drag and Drop to quickly build and modify your incidents organisation chart.

Plan & share the deployment of personnel and equipment quickly with in built planning board.
ANY QUESTIONS
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